



HULL CITY COUNCIL - BEREAVEMENT SERVICES

Chanterlands Crematorium

Price Information for the period 01/04/25 to 31/03/26

For any further information, help or advice, or, to order items for sale including brochures / leaflets and for order forms, please contact the Bereavement Services team at:

Hull Bereavement Services, Chanterlands Crematorium, Chanterlands Avenue. HULL. HU5 4EF.
Telephone: 01482 614976. Email: bereavement.services@hullcc.gov.uk Website:
www.hull.gov.uk/BereavementServices

- The Crematorium operates Monday to Friday. Weekends we are closed for all business and services.
- The Admin Office opening times are Mon, Wed, Thurs and Friday 8.30am – 4.30pm, Tuesday 10.30am – 4.30pm
- Full Services in the Small Chapel are on the hour and allow for 1 hour before the next service is due to begin.
- Services in the small chapel commence at 9am and are hourly until the last service at 4.00pm.
- Full Services in the Large Chapel are on the half hour and allow for 1 hour before the next service is due to begin
- Services in the Large chapel commence at 9.30am and are hourly until the last service at 3.30pm.

Service Types / Price

Service Type	Price incl of VAT
*Standard Attended Service: Cremation of a person 12 years or older. Is for a Full service or Committal Service at a pre booked time: Includes a cremated remains recyclable container, medical referee fees, environmental surcharge fees where applicable and all cremation paperwork. Also, the name of deceased and one photo to be shown on the chapel visual tribute screen. Provision for music to be played (booked via 3 rd party provider website) and Organ, organist if required not provided and not included. The use of the small or large chapel for up to 1 hr, this includes entering and exiting the Crematorium. Additionally, includes the safe handling and storage of ashes for up to 28 days, if required and the provision of a cremation certificate. The scattering of the remains in the Crematorium grounds, as requested by the cremation applicant. <u>Any additional tribute screen services are payable separately.</u>	£875.00
*Individual Cremation of a child 1 to 12 years old. Includes all the above, plus the provision of a free slideshow (bookable via a 3 rd party provider).	£275.00
*For children aged 1-18 years old an application will be made on behalf of the family to the Children's Funeral Fund. The Funeral Director will be invoiced for the above fees and upon receipt of the payment from the fund the account cleared in full. No payment will be due from families for children.	
An Unattended Service: Cremation without a chapel service (delivery only). Delivery of a coffin onto a chosen chapel catafalque at a predetermined and booked time. No music or tribute screens used. Includes a cremated remains recyclable container, medical referee fees, environmental surcharge fees where applicable and all cremation paperwork. The use of the small or large chapel only to deliver the coffin into the crematorium. No mourners to be present inside. Additionally, includes the safe handling and storage of ashes for up to 28 days, if required and the provision of a cremation certificate. The scattering of the remains in the Crematorium grounds, as requested by the cremation applicant. This is applicable for small chapel delivery services from 9.00am to the 4pm service and the large chapel from 9.30am until the 3.30pm service.	£645.00
An Attended delivery Service – 'Farewell' Service: This is an attended delivery using a post 9.00am chapel slot. It is a simple 'farewell' service. The farewell service allows for families to follow the coffin into the chapel and spend a final 15 minutes with their loved one to say goodbye. Up to 3 pieces of music can be played and a photo on the tribute screen (bookable via the Funeral Director with a 3 rd party supplier). A chapel attendant will be in attendance. Includes recyclable ashes box and scattering in the Crematoriums gardens of remembrance, if required.	£660.00
Early morning, Unattended Service: (Delivery only / Direct cremation) 8.00am, 8.15am, 8.30am & 8.45am services only – no family attendance). Includes recyclable container. This is the same as an Unattended Service but due to the 'off peak' nature of the time, it is offered at a reduced rate.	£535.00
Attended Early morning delivery: Includes 10 minutes in the chapel. This is different from the Farewell service. Just chapel music is played, there are no tribute screen photos. 8.00am, 8.15am, 8.30am & 8.45am services only. Includes recyclable container. This is the same as an Unattended Service but due to the 'off peak' nature of the time, it is offered at a reduced rate.	£550.00
Chapel hire: Use of a Crematorium Chapel (1hr max) for a burial/cremation elsewhere.	£230.00
One hour additional chapel hire: Crematorium chapel fee for an additional hour.	£160.00
Scatterings: Monday to Friday. Following a cremation at the Chanterlands Crematorium. This is provided the applicants' permission has been obtained.	No fee
Scattering from away: Monday to Friday. Following a cremation at another crematorium, not the Chanterlands Crematorium. This is provided the applicants' permission has been obtained.	£80.00
Delivery of Cremated Remains: Delivery of the cremated remains to the cremation applicant – Hull boundary only.	£35.00
Transfer of cremated remains: Transfer of cremated remains into a non-crematorium supplied container.	£8.00

Hull City Council Funeral Services

Hull CC Funeral Services – These are funeral services provided and carried out by Hull City Council.

Hull City Council is working with the help of Hull and East Riding NHS Trust, to help provide Cremation Services to the local community. Bloodfast are used for collections as required e.g. collections from care homes / private residences. The deceased is taken to and cared for by the City Mortuary. Collections for the funeral service are made by Hull CC Funeral Services from the Mortuary.

Attended and Direct Cremations are offered and carried out by Hull City Council staff at the Chanterlands Crematorium and the cremated remains can be collected the next working day after midday. Only certain chapel slots are used, but either the small or large chapel can be chosen by families.

No viewing of the deceased is possible at the Crematorium or at the Mortuary.

The deceased is transported to the Crematorium in advance of the service by Hull City Council staff using a dedicated and appropriate vehicle.

The deceased will be on the catafalque before the family or congregation is allowed into the chapel. Flowers will atop the coffin.

The service will be a simple affair generally with a piece of music at the start, in the middle and at the end, also included are orders of service. A member of Hull City Council will lead the service and read the eulogy which has been prepared in consultation with the family.

Hull CC Funeral Services - Attended Cremation: A cremation provided by Hull City Council, includes a shroud, coffin, ashes container and delivery to the Crematorium from the Mortuary in advance of the service. A simple service of approx. 30 mins with music and order of service. All paperwork included and arrangements.
 Please note: (no deceased viewing service available at the Crematorium or Mortuary).
 The deceased will be on the catafalque within a chapel upon arrival of family and mourners.

£975.00

Hull CC Funeral Services Unattended Cremation: A direct cremation provided by Hull City Council, includes a shroud, coffin, ashes container and delivery to the Crematorium from the Mortuary in advance. No service/music - this is a direct delivery only with cremation at the designated time.
 (No deceased viewing service available at the Crematorium or Mortuary).
 Any doctors' fees, if applicable are in addition.

£850.00

Hullcc Funeral Services collection: If collection is required. Hull City Council can arrange this via Bloodfast. They will collect from a private residence or care home. Arrangements must be made during office open hours - weekdays 8.30am - 4.30pm. This is for collections only from within the Hull City Council boundary area.
 Collections outside the Hull boundary but within the local area may be possible, with a price to be quoted separately and agreed.

£150.00

Chapels are included and includes a single photo on the tribute screen/s but excludes any additional tribute screen requests, these are in addition but are possible.